



Job Role: Counsellor, COVID response

Job Responsibilities:

- Provide grief counselling telephonically to children who have lost one or both of their parents, and if needed, their guardian(s).
- Make calls to identify children and families who have counselling needs.
- Connect clients with support services they require based on needs assessment.
- Coordinate with Child Help Desk, Department of Women and Child Development, Chhattisgarh, State UNICEF Consultant and other stakeholders to ensure other needs of the family are fulfilled.
- Methodically document progress notes and share information while strictly adhering to the professional code of ethics of mental health professionals.
- Writing counselling reports of children
- Develop case planning for all children to determine number and type of sessions
- Provide counselling using evidence-based therapy models like Trauma-focused CBT.
- Work with the CSJ team to provide the best support to the client.
- Work towards effective implementation of the child protection project.
- Any other duties that the supervisor may assign.

Required qualifications and attributes

- Masters of Psychology/Social Work or related degree required
- Minimum 3-4 years of counselling experience, preferably with children
- Familiarity with telephonic counselling, knowledge of tools and protocols used in telephonic counselling
- Ability to adapt different types of therapy including, art therapy/play therapy, crisis counselling etc to telephonic mode
- Knowledge of trauma-informed counselling and care
- Knowledge of grief counselling preferred
- Knowledge of child development and psychology
- Knowledge of restorative practices
- Proficient in Microsoft Office and related database systems
- Demonstrated commitment to vulnerable sections of society
- Excellent comprehension of written and spoken English and Hindi
- Excellent oral and written communication and interpersonal skills
- Uncompromising insistence on truth, integrity and excellence in work
- Willingness to learn and stretch oneself beyond comfort levels
- Ability to adapt to the changing environment of a new and growing organization
- Commitment to meeting deadlines and achieving results under pressure
- Women and candidates from the Dalit, Bahujan, and Adivasi community are encouraged to apply